

Rental Agreement

Bicycle Rental Agreement

A rental agreement needs to be issued prior to release of a rental bicycle. The renter confirms with a signature the rental period, type of bicycle (and model), the desired level of insurance and the flawless mechanical state of the rented bicycle upon receipt.

Rental Price

Payment of the rental price and additional booked services has to be made in cash upon receipt of the rental bike. In case the rental bike is returned prior to the agreed rental period, i.e. due to reluctance, sickness or bad weather, no refund will be made for the differential in time. Extensions of the rental period can only be made with timely consent of Ciclofree. In case rental bikes are returned later than agreed, a fee of € 20,00 and if applicable additional rental days will be charged.

Current rental prices are available on our website. The prices include all applicable taxes.

Condition and included kit

The bikes will be provided in a technically flawless and clean condition, appropriately equipped for use in traffic. The renter agrees to return the bike in the same condition. Flaws are to be recorded with our staff upon receipt. All our bikes are equipped with a tire repair kit (tube and tire lifters) and a water bottle-holder. For each booking we provide one pump as well. Upon receipt of the bike, a valid ID (or copy) has to be shown. Cleaning of the bike after the rental period is done by Ciclofree without charge.

Costs for non-returned, used or damaged equipment are assessed to the renter.

Applicable prices are:

- Saddle bag € 5
- Levers € 2
- Inner tube € 3
- Odometer € 15
- Bike lock € 10
- Pump € 10
- Pannier € 50
- Front bag € 30
- Helmet € 30
- Battery charger for E-Bikes € 50
- Extra battery E-bike €200

N.B. Punctured inner tubes have to be returned to Ciclofree.

Damages

Damages to a rental bike are to be reported immediately. Incurred costs are to be covered by the renter.

Booking a bike insurance covers damages due to accidents/crashes with a deductible (€ 50,00 per incident). Theft of a rental bike - including out of enclosed or locked chambers - is not covered. The renter agrees to store the bike in a secure and closed place. Damages due to neglect and/or intent have to be covered by the renter to the full extent and are not covered. Participation in races or similar - sportive - events is not permitted.

In case of a loss or theft of a rental bike, the renter has to provide for the cost of replacement. Damage, loss or theft have to be reported immediately to Ciclofree and a report to the police has to be filed. The currently applicable prices are:

Citybike	€ 350,00	Roadbike	€ 1000,00	Gravel	€ 1000,00
Hybrid bike	€ 600,00	MTB	€ 700,00	E-Bike	€ 1200,00

Ciclofree is not covering for damages, which are incurred through the usage of the bike by the renter or any third party. The renter is not authorized to handover the rental bike for any third-party usage.

Usage and athletic operations are done at the renters' own risk, Ciclofree cannot be held responsible and the renter explicitly refuses to claim any recourse against Ciclofree.